

IISSM 2011

Goa, 12th & 13th October, 2011



IISSM

"Professional Excellence Through Continuing Education & Training"
21 Years of Selfless and dedicated Service to the profession of Security and Loss Prevention



IT/BPO/Telecom Security Museum & Monuments Security
Airport & Aviation Security Campus/ Mall Security Mining Security, Port/Cargo & Maritime

User Expectations

From Multi Faceted Private Security Industry



Media Partners





Dear Friends,

It is a privilege and honour to extend to you all a hearty welcome to XX1st IISSM Annual International Seminar to be held on October 12-13, 2011. After due consideration and in deference to the wishes of a large number of members, it has been decided to hold this year's Seminar at the Hotel Cidade de Goa in the festive city of Goa. One of the top hotels in Goa, Cidade is situated on the picturesque Vainguinim Beach. I am sure you will enjoy your stay in the hotel.

This year , theme for the Seminar is: "User Expectations from Multi Faceted Private Security Industry" . The theme is a topical and important issue for most of the stakeholders in our Industry. IISSM Secretariat has put in hard work in selecting the theme and renowned faculty. It will help in a useful and lively interaction, besides providing you an opportunity for business promotion and networking.

Once again I invite your participation in the Seminar. We expect a larger participation.

With best regards,



(R C Sharma)
Chairman, IISSM

Welcome to the 21st IISSM International Seminar – IISSM 2011 in the beautiful beach city of Goa!

When 21 years ago Late Padmashree K N Prasad, myself and 9 other like minded friends decided to establish a society named as IISSM for achieving "Professional Excellence through Continued Education and Training", none of us ever imagined that 21 years later, IISSM will become one of the most recognised, useful and productive institutions of the world for millions of practicing professionals in the area of security and loss prevention.

In the year 1990, the founders of IISSM realised that there are hundreds of institutions for providing various kinds of professional education to the fresher seeking a career in security, fire prevention, occupational health, industrial safety, emergency planning, disaster mitigation, rescue and salvage operations etc., for different entry levels in the profession. But there was hardly any institution offering programmes for career enhancement and providing up to date knowledge and the latest developments in the field of technological advancement.

Founders of IISSM also recognised the fact that there are several organisations and associations which cater for the needs of a particular group of people belonging to a specific trade or profession, such as - security service providers, security services users, fire officers, safety officers etc. They were mostly lobbying organisations which kept on becoming active or dormant depending on issues and challenges being faced by a particular industry group. If there was no challenge or threat of any kind before a professional group, the particular association members did not find time to meet even once a year. Such associations did not have any inter-association coordination - rather they were behaving as competitors or enemies of each other. Several such lobbying associations were formed and vanished in past 20 years as they were issue based and had no long objective or programmes. On the other hand, we decided at the very beginning to make IISSM an inclusive organisation to cater to the needs of all the three pillars of the profession, namely; (1) managers, (2) owners and (3) customers in the field of security and loss prevention.

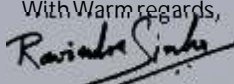
The concept was received very well by providers and users of the services as well as managers working in users' and service providers' organisations. The Founder Chairman, Padmashree K N Prasad monitored functioning of IISSM Secretariat on daily basis and visited Delhi quite frequently, as long as he was alive. After his death in March 2003, I became the IISSM Foundation Chairman as per the Foundation Charter and there was a huge pressure on me to take over as the Chairman IISSM also. But I declined due to paucity of time. Therefore Mr. K P Medhekar, Executive Chairman was elevated as the Chairman and after his health deteriorated and he volunteered to step down in the year 2005, he was unanimously elevated to the position of

Chairman Emeritus, Mr R Swaminathan was elected as the Chairman and I took over as Executive Chairman of the General Body of IISSM. However,



after the death of Padmashree K N Prasad, in past few years the secretariat did not function well, and most of the time was spent in useless correspondence. No new initiatives were taken and most of the old programmes were also not run properly. No attention was paid to the Fellowship and membership development programme also. IISSM Foundation body got a number of verbal and written complaints about gross misuse of administrative and financial powers by the whole time staff of IISSM Secretariat and as such on recommendation of the Task Force constituted by Late Mr R Swaminathan, total re-organisation was done during March 2011. The people who did not fall in alignment with IISSM charter and philosophy and wanted to use IISSM only for their personal benefit and self projection were separated. In the newly constituted BOG and Executive Committee elected volunteer leaders like President, and 1st, 2nd and 3rd Vice President and the elected members of the BOG were given preference. New membership drive has been launched. IISSM has now created an excellent training facility to train about 50 participants at a time. We have already conducted 3 programmes in the past 4 months. One programme of bank security was conducted in Bangalore and 2 programmes of Certified Security Professionals were conducted at our newly developed in-house facility in New Delhi. Level and number of participation and the feedback received is encouraging. We are planning a number of programmes to be conducted in New Delhi and in different cities on a variety of focused topics like Information Security; Training Programme for Executive Secretaries, personal Assistants and staff officers; Fire, Safety, Environmental Health & Safety and Security of High Rise buildings with particular reference to multi-storied residential/office complexes, hospitals etc; How to Organise and successfully run a Private Security Agency; How to select a capable security service provider confirming to the norms stipulated under the PSAR Act etc. You are most welcome to suggest any other focused topic on which you would like IISSM to conduct a short term training/education programme of 20/30 hours.

I wish you a pleasant stay and a fruitful IISSM Seminar at Goa. Looking forward to your continued support and cooperation in achieving professional excellence through continuing education and training,

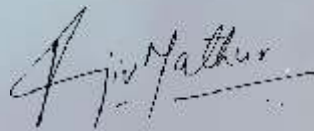
With Warm regards,

(R K Sinha)

From the
desk of the President, IISSM



It is my great privilege and pleasure to invite you all to our XXIth Annual International Seminar of IISSM being held at Hotel Citade De Goa, on October 12th & 13th, 2011. The theme for this year is "Users' Expectations from the Multifaceted Private Security Industry", wherein the peculiarities of security in various domains, ports, infrastructure, industries etc. will be debated upon. Look forward to see you in Goa."

Thanks & regards



(Rajiv Mathur)

From the desk of Chairman - Goa chapter & Reception Committee



IISSM is having its XXIst International Seminar in Goa. We at IISSM (Goa Chapter) and Security Association of Goa (SAG) have offered support to our beloved Founder & Executive Chairman, Shri R. K. Sinha, who is not only a diamond of India, but a fatherly figure; he has not only founded IISSM in India with his own resources and time, but also continues to contribute the wealth of knowledge which he has gathered during his life time, to the field of security and safety management. We have seen his tears, and love for the Nation; that's all I can say after being associated with him for 11 years.

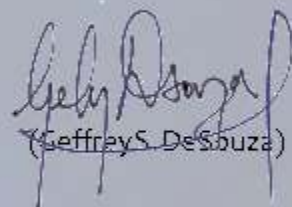
We extend our warm greetings to the esteemed participants, world renowned speakers and members of IISSM body who have made time for us and have travelled from afar, to make this seminar a great success.

We as life members of IISSM (Goa Chapter) & SAG sincerely hope that the participants of IISSM Annual Seminar 2011 will be far better equipped with subject knowledge and will benefit about various aspects of security & safety management, in consonance with today's world scenario.

Goa is popularly referred to as Tourist Paradise, Rome of the East, Jewel of India or Pearl of the Orient for its beautiful cities and exotic beaches. So beautifully it blends the legacies of its Portuguese ancestors and Indian traditions that one can only end up loving every bit of his stay in Goa. The gothic churches, Goan forts, colonial buildings, temples and shrines, villages and Mediterranean hamlets, all reflect the colorful and unhurried lifestyle of Goa. However, the true Goan spirit is found in its endless stretches of golden sands that house some of the world's finest beaches. We hope you get a good taste of Goa, and will keep coming back for more!

God bless you all.

Looking forward to meeting you all at Goa!



(Jeffrey S. DeSbuza)

The International Institute of Security and Safety Management (IISSM) is a non-profit educational society registered under the Indian Societies Act. It is devoted towards promoting professionalism among security and loss prevention practitioners and creating all round security awareness and consciousness amongst personnel in the related management cadre. IISSM is the Asia's oldest society in the field of security and loss prevention, which is continuously engaged for the last 21 years in spreading and disseminating latest developments and techniques in the area of security and loss prevention. It offers consultancy services and runs customised and thematic courses covering all aspects of industrial security, safety, fire prevention, loss prevention and allied subjects. It acts as a catalyst to bring professionals together for experience-sharing and updating professional

manufacturers, academic institutions, financial institutions and banking industries as well as departments and ministries of the government. Countries so far represented in IISSM Training Programmes are: Australia, Bangladesh, Belgium, Canada, Denmark, France, Germany, Hong Kong, Special Administrative Region, Indonesia, Israel, Kuwait, Malaysia, Mauritius, Mozambique, Nepal, Reunion Island, Saudi Arabia, Singapore, South Africa, Taiwan, Province of China, Thailand, Turkey, U.K., USA, Zambia, Zimbabwe, India.

IISSM has recently entered into a MoU with the International Institute of Risk and Safety Management (IIRSM), UK, for accreditation of training centres, trainers and Courses as also to run focused courses on Loss Prevention with IIRSM as a Knowledge partner. A proposal to offer dual membership



knowledge through numerous training courses, seminars and workshops. It has an elaborate Professional Certification Programme for security and safety practitioners and consultants and bestows Fellowship on highly deserving professionals.

Every year since 1991, IISSM has been organising International Seminars, at times accompanied by Exhibitions, attracting a large number of security and loss prevention professionals from India and abroad. Faculties in these Seminars comprise of well-known experts drawn from all over the world. Participants come from private sector industries, public sector undertakings, private security agencies, systems integrators, security equipment

(IISSM & IIRSM) to each other members is in advanced stages of consideration.

IISSM also proposes to conduct PG Diploma, Degree and MBA level courses (Level 1, 2 and 3) in collaboration with Indira Gandhi National Open University (IGNOU).

IISSM has acquired new premises at E-1, East of Kailash, New Delhi and has created class room facility for conduct of Certification Programmes. First such programme has been conducted from June 15 to 18, 2011. It is planned to conduct a minimum of one course every month in the new premises for the first year, in addition to Programs conducted in different parts of India.

IISSM (International Institute of Security and Safety Management) is a registered educational society (under the Indian Societies Act) of security and safety providers, users, consultants and manufacturers. Its main objective is to promote professionalism in security industry by way of providing world class training to security and safety professionals as well as others related to security functions. As a catalyst, IISSM brings professionals together for pooling in of their experience and for knowledge updating through organising periodical and short duration training courses and workshops. The Institute has popular Professional Certification Programmes for Security Consultants, Practitioners and Managers. IISSM organises an International Seminar every year attracting a host of security and safety management professionals from the world over. Many internationally acclaimed experts and scholars present papers in these highly interactive Seminars. This year it will be the XXI International Seminar in this series. The theme is "User Expectations from Multi Faceted Security Industry". It is believed this year seminar will also be as exciting and interactive as in the past.

Registration

Registration at the Seminar entitles you to:

- Registration pack and complimentary seminar papers
- Complimentary luncheons and tea/coffee
- Invitation to the gala dinner (for delegates only)
- Certificate of participation and IISSM plaque
- Subscription to the IISSM Newsletter
- IISSM 2011 Souvenir Book

Who Should Attend

- Security, safety and facility management professionals
- Corporate security heads
- Security advisors & consultants
- Law enforcement officials and policy makers
- HR executives

Benefits

- 14 dynamic sessions and panel discussions with world renowned security experts
- Most relevant topics presented by industry leaders
- Opportunity to network with security users, providers and consultants from all over the world.
- First hand knowledge of IISSM Membership, Certification and Annual Awards programmes.

Special Features

It is all about customer focus!!

- And that too, about the varying demands of customers from various domains – expectations and requirements of Aviation Security are specific and very much different from the expectations and requirements of Hospital security!
- The anomaly applies equally to each and every domain using private security – Ports, Shopping Malls, Container Yards, SEZs, Laboratories & Research Establishments, Manufacturing Industries (Cement, Steel, Automobile, Sugar, Chemicals & Gasses, Museums & Archaeological Sites / Monuments, Railway Stations, etc., etc.!
- In this Seminar, we aim to sensitize the Private Security Industry about this diversity AND the users, about the difficulties experienced by the Private Security Providers in catering to the User Requirements - you have a chance to participate in this fantastic interaction!
- IISSM Professional Excellence Awards have always been highly valued; however this year, a whole new set of rules has been put in place to bring in the greatest possible amount of transparency in the process of judging for awards! Anyone who is a member of the Executive Committee / Board of Governors or is a Foundation Member, and any Company owned by any of the Foundation Members of IISSM, is not entitled to any of the Awards.

Lastly, Goa itself is so special!

Imagine an intimate beachfront five star resort that lets you get away from it all, where you are pampered with only the finest of indulgences. This luxury resort is built on 40 acres of lush greenery, created to resemble a self-contained Portuguese hill hamlet (the resort's unique architectural grandeur earned an international R.I.B.A. award).

There is something unmistakably calming about Cidade de Goa. Its welcoming hospitality permeates your soul while the Goan passion for life

rejuvenates your spirit. And with every conceivable amenity in its 40 acres of landscaped tranquillity, you never have to leave. But should you wish to, it is nice to know you are just 10 minutes from Panjim and within easy reach of all Goa's hotspots! Your place in the sun awaits.

Organising a small meeting or even a large convention? You will enjoy the best of both worlds at Cidade. From beachside fun to world class conference facilities, from a relaxed ambience to businesslike attention to detail, from innovative spaces that encourage team building to exciting entertainment. Simply leave everything in the capable hands of our dedicated Coordinators and you will find business more of a pleasure.

The International Centre, Goa (ICG) is a non-profit society founded in June 1987 under the Societies Registration Act, 1860. The ICG was inaugurated by His Excellency the late Dr. Shankar Dayal Sharma, the then President of India, on 18 June 1996. The ICG is an autonomous institution. It organises programmes and projects of local, national and global significance independently as well as in collaboration with local, national and international institutions.



Cidade de Goa

Seminar Package (3 days/3 nights)		Fee	
		INR	USD
Option 1: Non-Residential	A: Conference / Lunch/ Dinner excluding breakfast	18,000.00	480.00
Option 2: Residential	A: Stay on Twin sharing basis at venue hotel including breakfast, Lunch and Dinner	35,000.00	780.00
	B: Stay on Single Occupancy at venue hotel including breakfast, Lunch and Dinner	45,000.00	1000.00
Option 3: Residential	A: Stay on twin sharing basis at International Centre including breakfast, Lunch and Dinner at International Centre	26,000.00	590.00
	B: Stay on single occupancy at International Centre including breakfast, Lunch and Dinner at International Centre	30,000.00	680.00

Membership Discount		
Membership Type	Discount	Remarks
Patron Members (five nominees)	30%	Discount is applicable on conference package only
Corporate Members (three nominees)	25%	
Senior Active Members	15%	
Associate Members	15%	
Affiliate Members	10%	

Note: If you are already member and not yet renewed your membership, please pay your membership renewal fee to avail discount.

Sponsorship		Benefits							
Categories	Fee	Complimentary Registration (No. of participants)	Presentation Slot (15 min. each)	Advertisement in Souvenir Full Page Colour	Logo Promotion	Insertion of Material in registration pack	Banners at the Venue	Accommodation at Venue	
Principal Sponsorship	Rs.10,00,000.00	5	✓	✓	✓	✓	✓	2	
Co-sponsorship	Rs.5,00,000.00	3	✓	✓	✓	✓	✓	1	
Associate Sponsorship	Rs.2,00,000.00	2	✓	✓	✓	✓	✓	✗	
Dinner Sponsorship	Rs.2,00,000.00	2	✓	✓	✓	✓	✓	✗	Banner at Dinner site only
Lunch Sponsorship	Rs.1,00,000.00	1	✓	✓	✓	✓	✓	✗	Banner at Lunch site only

Tariff Card - Color Advertisement

Categories	Back Page	Inside Back Page	Inside Front Page	Full Page	Half Page
Fee	1,00,000.00	50,000.00	50,000.00	25,000.00	15,000.00

Annual Professional Award

As in previous years, one of the highlights of IISSM 2011 will be the usual competition for ISSM's Annual Professional Awards. Professional Excellence Awards will be given in the following categories:

- Best Security Professional of the Year – One from each of the following sectors:
 - o Hospitals / Hotels / Airports / Ports / Cement / Sugar / Steel / Automobiles / Mines / Shopping Malls / Educational Institutions / Any other sector having deserving representation
- Security Consultant of the Year
- Security Agency of the Year
- Security Practitioner of the Year
- Security Operations Manager of the Year
- Private Investigator of the Year
- Security Systems Integrator of the Year
- Emerging Security Professional of the Year
- Best Delegate Award (No nomination called for)
- Best Case Study Award (No nomination called for)

Nominations in the prescribed form for the above-mentioned categories, with appropriate citations (in about 20 lines) in each case, are invited. There has to be one sponsor to be seconded by another for every nomination. One cannot nominate oneself for any of these awards. Both the nominee and sponsoring authority should be present during the Seminar. Individuals receiving the same award in two consecutive years stand debarred for Awards. Anyone who is a member of the Executive Committee / Board of

Governors or is a Foundation Member, and any Company owned by any of the Foundation Members of IISSM, is not entitled to any of the Awards.

However they are free to nominate/ second any one/ any company for an award.

Besides these Annual Professional Awards, Special Felicitation Awards will be given during IISSM-2011, to distinguished security professionals and faculty members, as the case may be.

Nomination with candidates brief CV (about 100 words) recent colour photograph and synopsis as to why this award should go to this nominee with full details of the proposer should be reached at IISSM secretariat by e-mail (awards@iissm.com) in word format (with the fee paid online at the IISSM website) or in hard copy with a Demand Draft / Pay Order for the requisite amount (payable to IISSM at New Delhi) latest by Monday, 26th September, 2011, so that the nominations can be included in the booklet to be printed for circulation among the delegates for voting purpose. Nominations received after 26 Sep '11 will not be accepted.

No nomination received after 26th September, 2011 will be accepted. Both the proposer and the nominee must be a registered delegate in the seminar.

Award Nomination Fee- Rs.5000/-

1991 : The First IISSM Seminar was inaugurated by Mrs. Maneka Gandhi, Minister of State for Welfare, Govt. of India at Taj Mansingh, New Delhi. The theme was "Industrial Security and Fire Safety".

1992: The Second IISSM Seminar – New Delhi, on "Total Loss Prevention Concept" was inaugurated by Shri. Giani Zail Singh, President of India.

1993: The Third IISSM Seminar – Bangalore, on "Towards Technology" was inaugurated by Mr. Veerappa Moily, Chief Minister of Karnataka and valedicted by Mr. B D Jatti, Vice President of India.

1994: The Fourth IISSM Seminar - New Delhi, on "Towards Professionalism" was inaugurated by Mr. Rajesh Pilot, Minister of State for Internal Security, Mrs. Krishna Shahi, Minister of State for Industry, Govt. of India, also presided over the seminar.

1995: The Fifth IISSM Seminar – Kolkata, on "Towards Productivity" was presided over by Mr. Bidyut Ganguly, Minister of Industry and Commerce, Govt. of West Bengal.

1996: The Sixth IISSM Seminar – New Delhi, on "Industrial Security : Its Challenges" was inaugurated by Dr. M M Joshi, Union Minister of Human Resource Development, Govt. of India.

For Systems Integration" was inaugurated by Dr. Murlī Manohar Joshi, Union Minister for Human Resource Development, Science and Technology and Ocean Development, Govt. of India.

2002: The Twelveth International Seminar – Chennai, India on "Terrorism: Its Threats To Industrial Security And Effective Preventive Measures Needed". National Security Advisor Shri. M K Narayanan, shares views on paradigm shift in national security post 9/11 attack in USA.

2003: The Thirteenth International Seminar – New Delhi, India on "Industrial Security: Challenge of Changes" was presided by Dr. R A Mashelkar FRS, Director General, CSIR, Govt. of India.

2004: The Fourteenth International Seminar – Hyderabad, India on "Professional Excellence Through Continued Training And Education" was inaugurated by Dr. Y S Rajsekhar Reddy, Chief Minister, Andhra Pradesh.

2005: The Fifteenth International Seminar held at New Delhi, India on "Total Loss Prevention Programme (TLPP) – An Integrated Approach for the Corporate World".

2006: The Sixteenth International Seminar – New Delhi,



1997: The Seventh IISSM International seminar – Mauritius, on "Industrial Security was inaugurated by Dr. Navinchandra Ramgoolam, Prime Minister of Mauritius. Mr. Rajkeshwur Purryug, Deputy Prime Minister of Mauritius also presided over the seminar.

1998: The Eighth IISSM International Seminar – Kathmandu, Nepal: on "Industrial Security: Need For Professionalism To Meet Its Challenges" was attended by Mr. Govind Raj Joshi, Home Minister of Nepal and Rt. Hon'ble Lt. Gen. Shridhar Samsher, JBR, Member of Royal Council (Raj Parishad), Nepal.

1999: The Ninth International Seminar – Penang, Malaysia on "Changing Face of Industrial Security in the Coming Millennium" was chaired by DATO' Ismail Bin Hamzah, Deputy Secretary General, Minister of Home Affairs, Malaysia and DATO' Arthur Admonds, Chief of Police, Penang, Malaysia.

2000: The Tenth International Seminar - Bangalore, India on "Industrial Security: Vision and Mission in the New Millennium" was chaired by Mrs. V S Ramadevi, Governor of Karnataka, Mr. S M Krishna, Chief Minister, Govt. of Karnataka and Mr. Mallikarjuna Kharge, Home Minister, Govt. of Karnataka.

2001: The Eleventh International Seminar – Kolkata, India on "Industrial Security: Its Expanding Role And The Need

India on "Synergy between Public and Private Sector Security Systems" was inaugurated by Mr. Shivraj Patil, Home Minister, Govt. of India.

2007: The Seventeenth International Seminar -New Delhi on "Security Industry on the Threshold of Changes" was attended by Home Secretary Govt. of India Shri Madhukar Gupta, who shares Government views with the industry and subsequently lays down guidelines for implementation of PSAR Act 2005.

2008: The Eighteenth International Seminar – Goa, India on "Security and Loss Prevention Industry: Convergence – A Necessity" was inaugurated by Dr. S S Sidhu, Governor of Goa. Former Chief Minister of Goa, Mr. Francisco Cosme Sardinha also chaired the conference.

2009: The Nineteenth International Seminar – New Delhi, India on "Role of Private Sector in Counter Terrorism" was chaired by Mr. Deepti Vilash, Joint Secretary (Internal Security), Ministry of Home Affairs, Government of India and Mr. K V S S Prasada Rao, Chairman, National Technical Research Organisation (NTRO), Government of India.

2010: The Twentieth International Seminar of IISSM – New Delhi, on "Private Security Industry as an Enabler – Role, Responsibilities and Methodologies in the Next Decade".



Expectations of Aviation Industry from Security Service Providers

Profile: Global Technical Director-Sinclair Knight Merz; Adjunct Associate Professor-Security Science-Edith Cowan University . Security Consultant since 1976; Director (Security), Burj Dubai (the World's tallest tower), Dubai International Airport, Dubai International Financial Centre and Palm Island.

Mr. Kerren Campbell, Australia



Security of Shopping Malls

Former Director, Broll Property Academy, USA; councillor, South African Council of Shopping Centres; Chairperson, SACSC Western Cape; guest lecturer, UCT Dept of Mkt (Honours and Masters) & Property Studies & at Gibbs; presently CEO, Mantri Square Shopping Mall, India's largest shopping Mall.

Mr. Jonathan Yach, India



User Expectations from Security Providers of IT/BPO Sector

An ex - Army Officer, also served as Security consultant of the CISF Security Consultancy Group; a Certified National Aviation Security Auditor by the Bureau of Civil Aviation Security, Govt. of India; presently VP and Corporate Head, Global Security Group of Wipro Limited.

Maj. (Retd.) Gopal Choudhary, India



Human Behaviour & Its Relevance to Security Industry

A Textile Engineer with MBA; worked in the fields of manufacturing, sales, product management, purchase, brand management etc. with Arvind Mills, Triburg sportswear; Recipient of the highest award of the AB Group. "Chairman's Award" for the 'young professional of the year'; presently he is G.M., Madura Garments (Aditya Birla Group)

Mr. Vipul Mathur, India



Security of Airlines: User Expectations from Security Providers for Mining Industry Security

Head of Department Security Risk Management, University of South Africa; Vice President & Member of the Board of Governors and a Fellow of the International Institute; Fellow of the South African Institute for Security; Executive President of the Criminological Society of Southern Africa since 1993.

Prof. Kris Pillay, South Africa



Executive Protection: Changing Threats and Ways to Meet User Expectations

A venerated soldier; ex - Director, MOSSAD; served as Chief of Staff to the Prime Minister of Israel; participated in the negotiations with Syria, Jordan, and the Palestinians between the years 1993-2001; ex-Chairman of Koor-Metals; presently the Co-chairman and CEO of Global Strategic Group Ltd.

Major General (Retd) Danny Yatom, Israel



Graduating from Man Guarding to Total Loss Prevention: Customer Expectations regarding Multi-Skilling of Private Security Providers

A security professor, security consultant, security manager, and security alarm systems commercial representative; authored over a hundred published works; honorary life member of the International Association for Healthcare Security & Safety. He is a former Fulbright Fellow at the Indian Institute of Security and Safety Management

Mr. Norman Spain, CPP, USA



Peculiarities of Hotel Security : Expectations from Security Services Providers

A Certified Security Consultant; presently Director, Twenty Four Secure Services Pvt. Ltd. He is a Post Graduate in Management and has acquired multiple qualifications in the field of IT, HR, Training & Security.

Mr. Rajeev Mathur, India



Service Provider's Expectations from Customers and its relevance in Efficient Functioning of Security Services

Former Faculty of Xavier Labour Research Institute (XLRI), in Personnel Management. She has been involved in offering a unique programme on personally development, "Personality Plus", to companies all over the India. Presently she is an independent trainer-consultant offering programmes in leadership and confidence building.

Prof. (Mrs.) Renu Mattoo, India



Customer Expectations from Security Providers in Aviation and Ports

Profile: An Officer of Australia Defence Force and the Victoria Police; served as Head of Security, Australian Airlines; GM (Security), Qantas Group; Member, General Division of the Order of Australia; Director of Crime Stoppers NSW; Presently the Principal of Management and Risks Consultancy, Askew & Associates.

Mr. Geoff Askew, Australia



Disaster Response Management: Stake Holders and Expectations from Private Security Industry

Co-founder and Chief Mentor of Global Forum for Disaster Reduction; worked as Program Advisor and Head of Secretariat at UNDP, ED, National Centre for Disaster Management, Govt. of India, ED, Indian Institute of Public Administration; presently Vice Chairman, Bihar State Disaster Management Authority, Patna, Bihar (India)

Mr. Anil Sinha, India



User Expectations from Security Providers of IT/BPO Sector

Certified Protection Professional (CPP), Certified Fraud Examiner (CFE) and Certified Anti Terrorism Specialist (CAS) ; presently Deputy General Manager, IBM (GPS) located in Pune and providing Security Leadership to South and West Regions of IBM (India).

Maj. Avtar Singh, CPP, CFE, CAS, India



Fire Safety Norms for Ports and Pipeline Security and Customers Expectation from the PSI

CEO, Safety Solutions (UK) Limited; developed 'DEMSoft' software programme and new UK qualification 'The Specialist Diploma in Disaster and Emergency Management Systems' for NEBOSH; Member, Institution of Occupational Safety and Health (IOSH) and the IIRSM, UK. Trained thousands of personnel worldwide.

Mr. Raj Lakha, United Kingdom



Security of Academic Institutions: User Expectations from Security Providers for Campus Security

Professor and Graduate Chair of Criminal Justice at Michigan State University; teaches in the areas of security administration and management, criminological theory and comparative criminal justice with reference to organized crime; Editor-In-Chief of the International Journal of Comparative and Applied Criminal Justice.

Dr. Mahesh K Nalla, USA



Security of High Profile Events: User Expectations from Security Providers

Former President, Chubb Asia; former MD, Chubb Protective Services Australia and New Zealand; presently CEO, SIS MSS Security Holdings Pty Ltd, Australia. Recipient of the Order of Australia Medal for leadership in setting National Training Standards for the Australian Security Industry and also for Industry leadership.

Mr. George Y Chin OAM, Australia



Security of Cement Factories : User Expectations from Security Providers

An expert in the fields of Multi Location Industrial Security, Port Security and Executive Protection, presently Chief Security Officer, Aditya Birla Group

Maj. (Retd.) Parwez Hussain, India



Security of Residential Complexes : User Expectations from Security Providers

An ex-commando from Singapore Armed Forces; involved in training since 1989. He is a current Certified Private Investigator in Singapore and Security Director with Dagnet Private Investigation and Security Consultants Pte Ltd. He is also the President of the Security Association Singapore.

Mr. T. Mogan, Singapore



Crisis Situations and Stress Management for Security and Fire Safety Workers

CEO, International Institute of Risk and Safety Management (IIRSM), UK; Member, National Examination Board for Occupational Safety and Health (NEBOSH) Former Chief Executive of the British Safety Council, Director General of the Confederation of Passenger Transport, UK and CEO of the Medical Supplies Agency.

Mr. Brian Nimick, UK

	Patron Membership	Corporate Member	Senior Active Member	Associate Member	Affiliate Member
Eligibility	Distinguished Individuals/Companies/ Societies or nominees of corporate business houses from field of security, safety, fire prevention and allied services by invitation through unanimous consent of Foundation Members and on one time contribution of minimum INR 11 Lacs to the IISSM society.	Corporate entities involved in using/ providing/ manufacturing equipments of security services, safety & allied Services and businesses related to it after approval of BOG	Individuals engaged in the security and Safety profession including CSO, Heads of Risk, Procurement and Administration etc on payment of prescribed fees	Individuals engaged in the security and safety profession for a minimum period of 15 years including consultants and manufacturers of Security products after approval by BOG	Individuals engaged in the security and safety profession including Security Officers, Fire Officers, Safety Officers, Procurement Officers, Administrative Officers, HR Manager etc.,
Term	Life Time Member	Life Time till it is renewed in time after paying dues	Annual	Annual	Annual
Fee	INR 11 Lakhs or USD 27500 one time	INR 25000 or USD 500 as individual payment	INR 2000 or USD 50	INR 5000 or USD 125	INR 4000 or USD 100
Renewal	INR 11,000 or USD 275 per annum	INR 5000 or USD 125 every year	INR 500 or USD 15	INR 2500 or USD 65	INR 1500 or USD 40
Benefits	<ul style="list-style-type: none"> ❖ Shall be invitees to Foundation meetings without voting rights. ❖ Free subscription to monthly IISSM Newsletter ❖ 30% discount on Registration fees for all IISSM Certification Programs and Seminars available to their 5 nominees ❖ Allowed to sponsor 5 nominees who will be treated as Associate Members for purpose of election ❖ Free 1 page Color Advertisement in IISSM Conference Souvenir & Other Publications ❖ Access to IISSM Library & Reference Material ❖ Voting rights for 5 nominees and one of them may contest for board of governors. 	<ul style="list-style-type: none"> ❖ Free subscription to monthly IISSM Newsletter ❖ 25% discount on Registration fees for all IISSM Certification Programs and Seminars available to their 3 nominees ❖ Can nominate upto 3 delegates to IISSM Annual Conference on 25% discount. ❖ Access to IISSM Library & Reference Material ❖ Free 1 page BW or color advertisement on payment of difference amount in IISSM Conference Souvenir ❖ Voting rights for 3 nominees and 1 of them may contest for BOG 	<ul style="list-style-type: none"> ❖ Free subscription to Monthly IISSM Newsletter (Electronic Version) ❖ 20% discount on Registration fees for all IISSM Certification Programs ❖ 15% discount on Registration fees for all IISSM Annual Conference ❖ Access to IISSM Library & Reference Material ❖ Voting rights for election but can not contest for office bearers/board of governors 	<ul style="list-style-type: none"> ❖ Free subscription to Monthly IISSM Newsletter (Electronic Version) ❖ 15% discount on Registration fees for all IISSM Certification Programs and on Registration fees for IISSM Annual Conference. ❖ Access to IISSM Library & Reference Material ❖ Can affix 'Asim' as professional qualification ❖ Voting rights for election and can contest for Board of Governors 	<ul style="list-style-type: none"> ❖ Free subscription to Monthly IISSM Newsletter (Electronic Version) ❖ Can upgrade to Associate Members by paying the difference which is coming to Rs.1000/- on subject to meeting other eligibility criteria. ❖ 15% discount on Registration fees for all IISSM Certification Programs and on Registration fees for all IISSM Annual Conference ❖ Access to IISSM Library & Reference Material ❖ Voting rights for election but, can NOT contest for board of governors

Future plan of IISSM

(We have a dream..... We will make it true)

Mission Statement

“To become the world's leading institution in imparting professional skill enhancement, education and certification to working professionals in the fields of Security, Safety and Loss Prevention Management through Distance cum Contact Education Programs focussed on specific domains, conducting Contact Programs and by opening Regional Centres and Community Colleges in selected locations”

Future Plans

- Implementation of programmes agreed in the MOU with International Institute of Risk and Safety Management, UK (IIRSM).
- Launching of courses in conjunction with IIRSM with dual certification of IISSM and IIRSM.
- MOU with Indira Gandhi National Open University for conduct of Diploma, Degree and MBA level Courses on Security, Safety, Fire and Loss Prevention Management.
- Accreditation Services for Trainers, Training Institutions and Training Programs safe facilities, security providing agencies as per PASARA norms, etc., in conjunction with IIRSM.
- Opening of Community Colleges of Security & Loss prevention in selected locations.
- Consultancy services for Security Survey and Loss Prevention.
- Conduct of Disaster Response Management Programs in conjunction with the National Disaster Management Authority (NDMA), India.
- Conduct of Certification Courses on Security Management in the area of:
 - Hospital security & safety
 - Hotel security & safety
 - Port security & safety
 - Airports security & safety
 - High-rise buildings security & safety
 - Manufacturing Industries (separately for Cement, Steel, Chemicals & Gases, Automobiles and so on)
- Conduct of Certification Courses for Security Assignment Managers, Area Officers, Operations Managers etc.,
- Conduct of Certification Courses on Security Services Business Management and many more...

IISSM Publication Division

Title of the Book under publication

	Topic
❖	Effect of Terrorism
❖	Corporate and Industrial Security & Crisis Management
❖	Banking Security
❖	Transportation Security
❖	Security Awareness- ½ job done
❖	Challenges before hotel security
❖	What after disaster? / Post disaster mitigation plan / Business Continuity
❖	Emergency Response
❖	Emergency Preparedness
❖	Physical Security
❖	Use of Electronics in Security (Author Mr. G B Singh)
❖	Social responsibilities of Security Organisation
❖	Cash In Transit
❖	Business Espionage / Brand Protection and IP
❖	Security a booming business in ASIA
❖	Soft Skills & Security
❖	Training in the technological age
❖	Security & Loss prevention management - a profit centre not a cost centre
❖	Growth in Business and security and loss prevention management
❖	Emerging role of women in security/ HRD in security/Manpower security

Kindly send your enquiry and interest to seema@iissm.com